



ARMSTRONG INTERNATIONAL, INC. E-COMMERCE RMA REQUEST FORM

Fax Request To: (269) 278-6555

Return For:

- 1. Credit (Defective, Shipping Errors, Ordering Errors)
- 2. Replacement (Warranty only)

Note: Minimum Restock of 15% on all Customer Related Errors
(see terms and conditions for details)

Date: _____ RMA Requested By: _____

Rep/Dist Organization: _____ Customer: _____

Original P.O. #: _____ Order Date: _____

Order #: _____ Credit Card # _____

Note: Order # or your original PO# is required to issue RMA

REASON FOR RETURN

NOTE: If Defective is used, give a brief description of problem or item(s) will be **RETURNED**

Qty To Return	AII Part Number	Part Description	

Instructions: Complete the above information and fax your request to Armstrong Intl, Inc. An RMA acknowledgment will be faxed to you with a number for you to reference on your return. Return shipping information will be given when RMA acknowledgment is faxed.

Note: Each carton must be marked with the RMA number